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Late Item for 8th November 2010 North West (Outer) Area Committee

Transformation of Learning Disability Day Services

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Report of North West (Outer) Area Committee

Date: 8th November 2010

Subject: Transformation of Learning Disability Day Services

Electoral Wards Affected:

**Adel & Wharfedale
Guiseley & Rawdon
Horsforth
Otley & Yeadon**

Specific Implications For:

Equality and Diversity

Community Cohesion

Narrowing the Gap

Council Function

Delegated Executive Function available for Call In

Delegated Executive Function not available for Call In Details set out in the report

Executive Summary

Executive Board approved a report in January 2009 which set out how Council provided learning disability day services would be transformed in the years ahead.

Initial activity focused on the south east of the City, with the Moor End day centre in Hunslet being declared surplus in October 2010. The proposals to extend the change programme to the rest of the city were supported by Executive Board on the 3rd November 2010 on the understanding that more detailed information will be presented to the Board prior to implementation

1.0 Purpose Of This Report

- 1.1 To provide local ward members with relevant background information regarding the plan to modernise learning disability day care in North West (Outer) Leeds.
- 1.2 To inform them of the local consultation exercise that has and continues to take place in the electoral wards for which they are responsible and to provide an opportunity to comment on the plans or the consultation process.

2.0 Background Information

- 2.1 Current ASC day service provision is mainly delivered from seven large day centres, formerly known as Adult Training Centres. This essentially segregated model of provision is now seen as both outdated and a potential barrier to independence and social inclusion. National policy and guidance such as Valuing People Now stress the need to move away from this traditional, large building based model of care.

- 2.2 Executive Board approved that the South East is the first area where a comprehensive approach will be taken both to introducing a more personalised service and to redesigning the building base. The Board has now approved the proposals to extend the transformation programme to the rest of the city.
- 2.3 The plan to accelerate this transformation programme would help deliver a more personalised service and reduce expenditure by refocusing resources that are currently tied to buildings, whilst prioritising and protecting the service provided to those people living with family carers. The plan will maintain the level of day service for those adults with learning disabilities who live with family carers and improve the facilities where the services are delivered. It will redirect resources for adults who live in staffed accommodation to support them to spend more of their day time accessing their local community from their home rather than going full time to a day centre.

This plan would enable the overall city wide volume of the in-house day service provision to be reduced and for the service to be delivered from four principal locations and a range of satellite community bases. This in turn would enable a rationalisation of building usage and could lead to a further two services (Horsforth and Wetherby Fulfilling Lives Services) to become surplus to requirements over and above the previously approved plan for West Ardsley.

- 2.4 The Fulfilling Lives service provision in the North West (Outer) Leeds currently consists of the Horsforth Fulfilling Lives centre on Church Lane and an annex of the centre at Otley Courthouse.

There are currently 106 customers on the register at Horsforth Fulfilling Lives with an average daily attendance of 63. Customers attend between two and five days per week.

Where Horsforth FLS customers live:

92 live in WNW Leeds ,1 in SSE Leeds and 13 in ENE Leeds
Of those who live in WNW Leeds, 77 are residents in North West (Outer) Leeds
LS16 – 15
LS18 – 29
LS19 – 22
LS20 – 3
LS21 – 8

Who Horsforth FLS customers live with:

30 Live with family carers
53 Live in Adult Social Care accommodation
23 Live in Health or Third Sector accommodation

Age Range of Horsforth FLS customers

18-24	1
25-34	16
35-44	25
45-54	25
55-64	31
65+	8

- 2.5 Work has already commenced on identifying new appropriate building bases to support future needs based on the demographic information available. The project team has so far identified the following buildings in the Outer North West area as having potential to host one of the new bases :

Aireborough Leisure Centre
Horsforth Library/Mechanics Institute
Leeds City College Horsforth Campus
White House Education Room Otley Chevin

These options will now be investigated more fully and the search for additional options will continue

- 2.6 Adult Social Care will continue to give an absolute commitment to meeting customer needs and the need of family carers for the break that current day services give them from their caring duties.

3.0 Main Issues

- 3.1 Horsforth Fulfilling Lives have been identified one of the buildings suitable for replacement due to the poor state of the building and has the lowest attendance of customers living with family carers. This decision is also in line with the outcomes from extensive city wide consultations held in 2007 where the recommendation from stakeholders was to replace these buildings with smaller bases in more socially inclusive environments. We will identify new sites in the Outer North West area in community buildings in order to provide a day service from these bases.
- 3.2 The proposal will change the pattern of service provision for people who live in accommodation based services to provision of services from their accommodation base and attendance, should it be required, on up to two days a week basis from a day service. The introduction of this measure will significantly reduce attendance at the city's day centres while safeguarding the level of service to customers who live with family carers.
- 3.3 Learning Disability Services has a small dedicated transformation resource which has built up extensive experience and developed good practice in successfully delivering major complex business change projects through the Independent Living Project and the re-provision of Windlesford Green hostel and Moor End Fulfilling Lives service
- 3.4 The project has a communication strategy which will ensure ongoing stakeholder consultation and involvement throughout the process. Update briefings on the day service modernisation programme were given to Horsforth PSFA (relatives and

carers group) and the staff team in June. Further briefings were given to staff and customers in October and letters sent out to all carers, relatives and residential care providers explaining these proposals. Further meetings will be held with all stakeholder groups before the end of the year and a stakeholder project group established.

- 3.5 The primary aim of the project will be to deliver a positive outcome for each individual and their carers. All customers affected by these changes will be involved in a person centred planning process with a care manager from the planning team to ensure their individual needs are identified and continue to be met.

4.0 Implications For Council Policy and Governance

- 4.1 The Executive Board of the council has already approved a plan to modernise day services for adults with learning disabilities based on a lengthy consultation process in 2009. This report details how we propose to roll that plan out to the Outer North West and would introduce a redesign of the service leading to those living in supported accommodation receiving their day support in their accommodation service. Whilst this change would not constitute a change of written policy – it would constitute a change in established custom and practice.
- 4.2 The project involves disinvestment in three large day centres in 2011 and reinvestment in more personalised support and smaller buildings bases in socially inclusive environments. As such it is in line with the clear direction set by national policy, notably Valuing People Now and Putting People First. The proposal will also result in the significant upgrades to facilities for the most profoundly disabled customers in up to four day centres which will remain at the end of this process.

5.0 Legal and Resource Implications

Legal Implications

- 5.1 The provision of in-house day services is not a statutory duty of the Council and therefore there are no explicit legal risks associated with providing for customers needs in a different manner.

Capital investment / disinvestment

- 5.2 The delivery of the programme will leave the site at Horsforth surplus to requirements of Adult Social Care. In 2007 land valuation of the site was between £2.3M and 2.9M. It is noted that this valuation may need to be revised down to reflect current market conditions, however the potential for significant capital receipts remains. The Horsforth building also has outstanding backlog maintenance liability of £460K due to its age and condition.
- 5.3 The project involves disinvestment in three large day centres in 2011 and reinvestment in more personalised support and smaller buildings bases in socially inclusive environments. As such it is in line with the clear direction set by national policy, notably Valuing People Now and Putting People First. The proposal will also result in the significant upgrades to facilities for the most profoundly disabled customers in the day centres which will remain at the end of this process.

- 5.4 The plan will ensure that the city has a service model and an asset base that can meet both the present and future demands.
- 5.5 A further strand of the strategy is a city wide investment into a network of Changing Places that will enable some of the most physically dependent people in the city to have access to toilets during the day and therefore open up their ability to engage in the life of the city.

6.0 Conclusions

- 6.1 This report has set out how it is intended to transform current day centre provision in the Outer North West of the city so as to create more personalised day support for people with a learning disability. This will substantially reduce dependence on the more traditional day centre building based service.
- 6.2 The changes will deliver an increase in choice and control to support greater social inclusion and increasing participation in people's local communities. The needs of family carers are also recognised as are those of the most vulnerable service users who will continue to require appropriate care and support.
- 6.3 There will be a rolling change programme building on the successful re provision of Moor End in the South East area of the City, an objective of which will be to declare Horsforth Fulfilling Lives centre surplus as customers choose alternative support options by October 2011.
- 6.4 The proposals for change were supported by Executive Board on the 3rd November on the understanding that more detailed information on the location of the new bases will be presented to the Board prior to implementation.

7.0 Recommendations

Members of the North West (Outer) Area Committee are asked to note :

- 7.1 The requirement to deliver a more personalised approach to day opportunities for people with a learning disability to meet the aspirations of customers, carers and other stakeholders and reflect national policy guidance.
- 7.2 The intention to transform the service through disinvestment in traditional services and large segregated buildings to the utilisation of community based locations and the increased involvement of, and investment into, voluntary, community and faith sector providers.
- 7.3 In the West North West of the city this will involve the replacement of the current Horsforth Fulfilling Lives building with a number of smaller buildings bases, yet to be confirmed, which will be located in existing community facilities.
- 7.4 The project has a communication strategy which will ensure ongoing stakeholder consultation and involvement throughout the process.

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